

Patient Emails

Welcome

Hello,

You are receiving this email because the surgeon performing your eye surgery would like to understand your post-operative outcomes. In order to do this, we will be sending you an email at select time points – at each time point we will ask you a few questions about your care whilst you were at the clinic and also about your recovery since the operation.

All questionnaires will take less than 10 minutes to answer and are completely confidential and anonymous.

Thank you,
Your Surgery Team

1 Week post-op questionnaire

Feedback on your EYE SURGERY – less than 5 minutes

Hello,

We hope that you are recovering well from your recent eye surgery.

We would like feedback on your surgical experience to help monitor and improve patient care. We use an online questionnaire system called RayPRO to gather this feedback.

Your surgeon cannot see your individual answers, which will be combined with responses from other patients. The questionnaire is easy to complete and does not require a log in.

Please spend less than five minutes answering TWO short questions about the following eye surgery:
Eye: LEFT / RIGHT / BOTH

[Click here to start the questionnaire \[URL\]](#)

IMPORTANT: Your questionnaire answers are anonymous. If you experience any problems with your vision after your eye surgery then you must contact your medical team directly. RayPRO will not tell us about any problems that you have with your vision.

Your answers can only be submitted once. If you would prefer not to receive any future questionnaires about your eye surgery, an unsubscribe link can be found at the bottom of this email.

You will receive your next short questionnaire three months after your eye surgery.

Thank you,
Your Surgery Team

Please do not reply to this email. If you have any questions about the RayPRO system, please speak to your surgeon, nurse or contact raypro@rayner.com
[Privacy Policy](#) | [Unsubscribe](#)

You are receiving this email because your hospital team registered you on a patient feedback system called RayPRO after your eye surgery.

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3 Month post-op questionnaire

Feedback on your EYE SURGERY – less than 5 minutes

Hello,

It has now been three months since your eye surgery and we would like to follow up on your progress.

We would like feedback on your everyday vision to help monitor and improve patient care. We use an online questionnaire system called RayPRO to gather this feedback.

Your surgeon cannot see your individual answers, which will be combined with responses from other patients. The questionnaire is easy to complete and does not require a log in.

Please spend less than five minutes answering SEVEN short questions about the following eye surgery:
Eye: LEFT / RIGHT / BOTH

[Click here to start the questionnaire \[URL\]](#)

IMPORTANT: Your questionnaire answers are anonymous. If you experience any problems with your vision after your eye surgery then you must contact your medical team directly. RayPRO will not tell us about any problems that you have with your vision.

Your answers can only be submitted once. If you would prefer not to receive any future questionnaires about your eye surgery, an unsubscribe link can be found at the bottom of this email.

You will receive your next short questionnaire one year after your eye surgery.

Thank you,
Your Surgery Team

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1 Year post-op questionnaire

Feedback on your EYE SURGERY – less than 5 minutes

Hello,

It has now been one year since your eye surgery.

We would like feedback on your everyday vision and any additional eye procedures since your original surgery. We use an online questionnaire system called RayPRO to gather this feedback.

Your surgeon cannot see your individual answers, which will be combined with responses from other patients. The questionnaire is easy to complete and does not require a log in.

Please spend less than five minutes answering SIX short questions about the following eye surgery:

Eye: LEFT / RIGHT / BOTH

[Click here to start the questionnaire \[URL\]](#)

IMPORTANT: Your questionnaire answers are anonymous. If you experience any problems with your vision after your eye surgery then you must contact your medical team directly. RayPRO will not tell us about any problems that you have with your vision.

Your answers can only be submitted once. If you would prefer not to receive any future questionnaires about your eye surgery, an unsubscribe link can be found at the bottom of this email.

You will receive your next short questionnaire two years after your eye surgery.

Thank you,
Your Surgery Team

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2 Year post-op questionnaire

Feedback on your EYE SURGERY – less than 5 minutes

Hello,

It has now been two years since your eye surgery.

We would like to know if you have had any additional eye procedures since your original surgery. We use an online questionnaire system called RayPRO to gather this information.

Your surgeon cannot see your individual answers, which will be combined with responses from other patients. The questionnaire is easy to complete and does not require a log in.

Please spend less than five minutes answering THREE short questions about the following eye surgery:

Eye: LEFT / RIGHT / BOTH

[Click here to start the questionnaire \[URL\]](#)

IMPORTANT: Your questionnaire answers are anonymous. If you experience any problems with your vision after your eye surgery then you must contact your medical team directly. RayPRO will not tell us about any problems that you have with your vision.

Your answers can only be submitted once. If you would prefer not to receive any future questionnaires about your eye surgery, an unsubscribe link can be found at the bottom of this email.

You will receive your last short questionnaire three years after your eye surgery.

Thank you,
Your Surgery Team

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3 Year post-op questionnaire

Feedback on your EYE SURGERY – less than 5 minutes

Hello,

It has now been three years since your eye surgery.

We would like to know if you have had any additional eye procedures since your original surgery. We use an online questionnaire system called RayPRO to gather this information.

Your surgeon cannot see your individual answers, which will be combined with responses from other patients. The questionnaire is easy to complete and does not require a log in.

Please spend less than five minutes answering THREE short questions about the following eye surgery:

Eye: LEFT / RIGHT / BOTH

[Click here to start the questionnaire \[URL\]](#)

IMPORTANT: Your questionnaire answers are anonymous. If you experience any problems with your vision after your eye surgery then you must contact your medical team directly. RayPRO will not tell us about any problems that you have with your vision.

Your answers can only be submitted once. You will not receive any further questionnaires about your eye surgery, your feedback has been greatly appreciated.

Thank you,
Your Surgery Team

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